Review

Ear, nose and throat (ENT) manifestations and complications of reflux

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ABSTRACT

Laryngopharyngeal reflux disease describes the backflow of acidic stomach content towards the larynx and is associated with symptoms such as cough, throat clearing and globus. It is a common presentation in primary care and the sequelae of symptoms that arise from the disease often present in ear, nose and throat clinics. Assessment and examination of patients presenting with reflux symptoms includes questionnaires, as well as direct visualisation of the pharynx and larynx, and takes a multidisciplinary team approach. Treatment options include lifestyle modification, medical therapy and in some specialist centres, surgical management to address the multitude of symptoms associated with the disease.

INTRODUCTION

Persistent throat symptoms comprising cough, discomfort, hoarseness, sensation of a lump (globus), repetitive throat clearing, rhinorrhoea and postnasal drip, are among the most common presentations to primary and secondary care clinics.1 In middle-aged women, globus alone has an estimated prevalence of 6% and in the UK, throat symptoms account for at least 5% of referrals to ear, nose and throat (ENT) departments.2 Gastro-oesophageal reflux disease (GORD UK English, GERD US English)3 has an approximate prevalence of 20% in the Western world.4 GORD is defined as the backflow of stomach content towards the oesophagus with resultant inflammation and erosion. Symptoms include acid regurgitation and heartburn, as well as extraoesophageal symptoms such as cough, laryngitis, dental erosion and asthma.5 Similarly, the backflow of acidic stomach content into the larynx and pharynx is known as laryngopharyngeal reflux disease (LPR). The association between reflux disease and throat symptoms is well recognised (if poorly characterised) and one UK survey showed that over 50% of British otolaryngologists use proton pump inhibitors (PPIs) in its management.6 This does not accord with a recently published randomised controlled trial (RCT) looking into effectiveness of PPIs for throat symptoms.

Key points

⇒ Common ear, nose and throat (ENT)-related laryngopharyngeal symptoms include cough, persistent sore throat, hoarseness, globus and repetitive throat clearing.
⇒ Multiple assessment tools can be used to assess the severity and impact of laryngopharyngeal reflux: Reflux Symptom Index, Reflux Finding Score, Voice Handicap Index and Complex Reflux Symptom Score.
⇒ Thorough examination using flexible nasopharyngolaryngoscopy+oesophagoscopy is useful in confirming the diagnosis although there is no gold-standard investigation. ENT complications of reflux include upper oesophageal strictures, laryngeal granulomas and glottic and subglottic stenoses and strictures.
⇒ The mainstay of management includes lifestyle advice and medical therapy. Surgical management of reflux-related sequelae are available; in specialist centres, some procedures can be performed under local anaesthetic.
⇒ Multidisciplinary teams consisting of otolaryngologists working alongside general practitioners, speech and language therapists and gastroenterologists are imperative for effective management.
study concluded that there was no difference between
the two groups after treatment with placebo versus
lansoprazole. Patient selection was based on the Reflux
Symptom Index (RSI), a debateable, but widely used,
diagnostic tool for LPR (patients with no reflux symp-
toms can score high on the RSI). Moreover, traditional
methods for diagnosing GORD do not reliably diagnose
LPR. Since there is no reliable diagnostic tool for LPR,
empirical reflux treatment is likely to continue until a
valid and reliable means of diagnosing LPR emerges.3
Meanwhile, national guidance has been issued recom-
mending that PPIs be avoided in suspected LPR, unless
there is clear evidence of concurrent GORD or other
compelling evidence, such as positive oesophageal
physiology tests/oesophagogastrosopy. It must be
noted that the commonly associated throat symptoms
of LPR may also be attributed to other irritable insults,
including alcohol consumption, smoking and aeroal-
lergens, to name but a few. Laryngeal hypersensitivity
syndrome (LHS) is a more recently recognised diag-
nosis that may be caused by LPR. Further discussion
around LHS is out of the remit of this review, but it is
the authors’ opinion that this area will be one of great
research interest in the future.

**SEQUELAE OF REFLUX**

The most commonly recognised symptoms associated
with LPR include chronic cough, globus, throat pain,
excessive throat clearing, voice fatigue and dysphagia.
In some cases, the sequelae of chronic inflammation
due to reflux into the larynx can result in significant
dysphonia. The main sequelae that arise from LPR are
hypothesised to be secondary to chronic inflammation
cau sed by refluxing of gastric contents.8

‘Red flag’ symptoms (such as persistent pain or
hoarseness) that would channel patients into the fast-
 Track ‘2-week wait’ pathway in the UK for suspected
head and neck malignancy overlap with those of LPR,
a far commoner problem. Thus, the condition may be
identified fairly quickly in many people as a product
of this process.

**Granulomas**

Complications may include granulomas, most
commonly at the posterior end of one vocal cord, as
well as much less commonly in the supraglottis and
subglottis. When present on the vocal cords, granu-
lomas can cause abnormal or poor adduction of the
cords resulting in a rough voice quality, voice fatigue
and difficulty in projecting. In rare, extreme, cases,
airway obstruction can occur (see figure 1).

**Laryngeal scarring, strictures and sulci**

Chronic refluxing of gastric contents is thought to play
a part in scarring of the glottis and sub-glottis. This can
subtly affect the mobility of the vocal cords causing
dysphonia.8

**Polyps and cysts**

Vocal cord inflammatory polyps and cysts are common
abnormalities with some levels 3 and 4 evidence of
association with reflux. Contralateral damage to the
other cord from contact can occur, with ‘kissing
lesions’ and possibly haemorrhage on either side. It
is further believed that cysts can burst, leaving subse-
quent scarring and sulci (axial grooves) of the cords
(see figure 2). Other causes of sulci are also hypothe-
sised, such as congenital and traumatic.

**Chronic cough**

Irritation of the larynx may lead to a persistent dry
cough and hypersensitivity. Hypersensitivity is char-
acterised by a decreased cough and throat symptom
threshold to various noxious and non-noxious stimuli
for example, cold drinks, cold air, aerosols. A small
study has shown that in patients with chronic cough
and LPR who have not previously been treated, the
expected improvement after initiating reflux treatment
is 60% at 3 months. In 10% of patients, complete reso-
lution of cough was reported by 4 months.

**Laryngitis**

A persistent feeling of sore throat without evidence
of an acute viral, fungal or bacterial infection is a
common complication of LPR. The pain can result
from a combination of active inflammation and reac-
tive muscle tension (internal and external), and both
require attention. It is worth considering muscle
tension dysphonia (anxiety related) and candida as
differentials.

**Upper oesophageal strictures, webs and spasms**

Oesophageal narrowing can occur, producing clas-
sical symptoms of choking, sticking, tightening, spasm
or regurgitation when swallowing. There is various
terminology used to describe oesophageal narrowing,
including oesophageal webs, bars and strictures. It
most commonly affects the cricopharyngeal area at the
upper oesophagus where the cricopharyngeus muscle
can spasm and hypertrophy in the presence of chronic inflammation. Such problems are often associated with synchronous uncontrolled GORD which requires MDT management with gastroenterology.

Sinusitis
The relationship between reflux and chronic rhinosinusitis (CRS) is controversial. A few research papers have found that pepsin A levels have a higher expression in the nasal mucosa of patients with CRS, suggesting a correlation between LPR and CRS.

Chronic otitis media with effusion
Some of the literature shows that the prevalence of otitis media is higher in patients with LPR than those without. One study demonstrated that Eustachian tube dysfunction was more likely to be associated with low nasopharyngeal pH and a higher Reflux Finding Score (RFS). The pathogenesis is not well understood but the association between LPR and otitis media may be due inflammation of the mucosal lining of the eustachian tube and middle ear, leading to oedema and obstruction of the outflow and drainage of middle ear mucus. Since there is no barrier stopping the influx of naso/oro or laryngopharynx secretions into the eustachian tubes, anatomically this may explain the spread of acid in the laryngopharynx and eustachian tube resulting into inflammation in the middle ear (otitis media).

RISK FACTORS
The following risk factors are associated with an increased risk of LPR: alcohol consumption, tobacco use, dietary salt content, spicy food, chocolate and caffeine intake, going to sleep within 2 hours of food consumption, obesity and stress (see table 1). Studies have also demonstrated a link with structural abnormalities, such as laryngeal or oesophageal spasm and stenosis. Associations of LPR with comorbidities including type 2 diabetes mellitus, hypertension, asthma, chronic lung disease and irritable bowel syndrome all have some research support. LPR may alter the upper aerodigestive tract flora and there are reports of association with altered bowel flora also (e.g., small intestinal bacterial overgrowth). There is tentative data supporting a genetic predisposition to GORD.

ASSESSMENT TOOLS
A comprehensive history is paramount to assess for a patient’s oesophageal symptoms, including heartburn and reflux. In addition, the RSI, RFS, Voice Handicap Index (VHI), (or shortened version VHI-10), and Complex Reflux Symptom Score (CReSS) can be used as part of the assessment to quantify a patient’s physical symptoms and severity of LPR. These scoring questionnaires are useful screening tools, helpful in establishing the nature of a patient’s reflux symptoms, as well as the self-perceived impact of their symptoms on their quality of life. They have all been used in trials to investigate the use of PPIs to treat persistent throat symptoms.

Reflux symptoms index
The RSI (table 2), designed in 2002 by Belafsky et al., comprises a nine-item self-reported questionnaire whereby a patient is asked to rate (0, no impact to 5, severe impact) LPR-associated symptoms and how they have impacted their lives over the preceding month. The maximum score is 45; a score of greater than 13 is considered a reliable diagnostic indicator for LPR and these patients often proceed to laryngoscopic examination to further quantify their LPR using the RFS.

Reflux Finding Score
The RFS comprises an eight-item index, designed to score patients based on endoscopic findings; scores range from 0 to 26, with a score of 11 or more generally considered to be diagnostic for LPR. The maximum score is 26; a score of greater than 11 is considered a reliable diagnostic indicator for LPR.

Comprehensive Reflux Symptom Score
The CReSS comprises a 34 reflux symptom score, combining elements of the RSI and the Gastro-Oesophageal Symptom Assessment Scale.

Voice Handicap Index
The VHI is a subjective scoring system that evaluates the psychosocial impact of voice disorders on a patient’s quality of life. The shorter more commonly...
Oesophagus and stomach

Table 2 Reflux Symptoms Index

<table>
<thead>
<tr>
<th>Reflux Symptom Index</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Hoarseness or a problem with your voice</td>
<td>0 1 2 3 4 5</td>
</tr>
<tr>
<td>2. Clearing your throat</td>
<td>0 1 2 3 4 5</td>
</tr>
<tr>
<td>2. Excess throat mucous or postnasal drip</td>
<td>0 1 2 3 4 5</td>
</tr>
<tr>
<td>4. Difficulty swallowing food, liquids or pills</td>
<td>0 1 2 3 4 5</td>
</tr>
<tr>
<td>5. Coughing after you ate or lying down</td>
<td>0 1 2 3 4 5</td>
</tr>
<tr>
<td>6. Breathing difficulties or choking episodes</td>
<td>0 1 2 3 4 5</td>
</tr>
<tr>
<td>7. Trouble or annoying cough</td>
<td>0 1 2 3 4 5</td>
</tr>
<tr>
<td>8. Sensations of something sticking in your throat or a lump in your throat</td>
<td>0 1 2 3 4 5</td>
</tr>
<tr>
<td>9. Heartburn, chest pain, indigestion or stomach acid coming up</td>
<td>0 1 2 3 4 5</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
</tr>
</tbody>
</table>

Table 3 Reflux Finding Score

<table>
<thead>
<tr>
<th>Findings</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subglottic oedema</td>
<td>0=absent, 2=present</td>
</tr>
<tr>
<td>Ventricular obliteration</td>
<td>2=partial, 4=complete</td>
</tr>
<tr>
<td>Erythema/hyperaemia</td>
<td>2=arytenoids only, 4=diffuse</td>
</tr>
<tr>
<td>Vocal fold oedema</td>
<td>1=mild, 2=moderate, 3=severe, 4=polypoid</td>
</tr>
<tr>
<td>Diffuse laryngeal oedema</td>
<td>1=mild, 2=moderate, 3=severe, 4=obstructing</td>
</tr>
<tr>
<td>Posterior commissure hypertrophy</td>
<td>1=mild, 2=moderate, 3=severe, 4=obstructing</td>
</tr>
<tr>
<td>Granuloma/granulation of tissue</td>
<td>0=absent, 2=present</td>
</tr>
<tr>
<td>Thick endolaryngeal mucus</td>
<td>0=absent, 2=present</td>
</tr>
</tbody>
</table>

Table 4 Voice Handicap Index (VHI)

<table>
<thead>
<tr>
<th>VHI-10 statement</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. My voice makes it difficult for people to hear me</td>
<td>0 1 2 3 4</td>
</tr>
<tr>
<td>2. I run out of air when I talk</td>
<td>0 1 2 3 4</td>
</tr>
<tr>
<td>3. People have difficulty understanding me in a noisy room</td>
<td>0 1 2 3 4</td>
</tr>
<tr>
<td>4. The sound of my voice varies throughout the day</td>
<td>0 1 2 3 4</td>
</tr>
<tr>
<td>5. My family has difficulty hearing me when I call them throughout the house</td>
<td>0 1 2 3 4</td>
</tr>
<tr>
<td>6. I use the phone less often than I would like to</td>
<td>0 1 2 3 4</td>
</tr>
<tr>
<td>7. I’m tense when talking to others because of my voice</td>
<td>0 1 2 3 4</td>
</tr>
<tr>
<td>7. I’m tense when talking to others because of my voice</td>
<td>0 1 2 3 4</td>
</tr>
<tr>
<td>8. I tend to avoid groups of people because of my voice</td>
<td>0 1 2 3 4</td>
</tr>
<tr>
<td>9. People seem irritated with my voice</td>
<td>0 1 2 3 4</td>
</tr>
<tr>
<td>10. People ask ‘What’s wrong with your voice?’</td>
<td>0 1 2 3 4</td>
</tr>
</tbody>
</table>

0=never 1=almost never (occasionally) 2=sometimes 3=almost always 4=always.

used 10-item index questionnaire, VHI-10 (a truncated version of the thirty-item VHI) is scored between 0 and 40 with a higher score indicating a more significant voice-related handicap (table 4).

EXAMINATION

Examination for LPR begins with a general assessment of the patient’s voice and objective voice assessment for example, the GRBAS score18 (grade, roughness, breathiness, asthenia, strain). Each parameter is graded from 0 to 3 based on severity.16 Objective observation signs, such as, cough or throat clearing can be an indicator of reflux.

Flexible nasopharyngolaryngoscopy is then performed to directly view the pharynx and larynx. Common findings include a dry pharyngeal mucosal lining with thick secretions or mucous and a cobblestone appearance of the mucosa. The vocal cords, arytenoid cartilages and supraglottic structures often appear oedematous and erythematous with a typical inflamed appearance. Specifically focusing on the posterior glottis, patients can display thickening and oedema particularly in the interarytenoid region (see figures 3 and 4). This oedema can extend into the sub-glottis causing narrowing. Granulomas can present in the glottic, subglottic or supraglottic region. Depending on the size and position of a vocal cord granuloma, the cords may have restricted movement and adduction may be impaired.8 Compensation and tension of the supraglottis and laryngeal muscles can also result.19

Access to videostroboscopy is not universal in ENT clinics, but in specialist voice centres it is often used to assess the vocal cords more closely and can produce high-definition images and assessment of the mucosal waves of the vocal cords. This allows for identification of smaller or more subtle changes in the larynx. It also gives the clinician more information on functional voice in real time, examining abduction and adduction of the cords and coordination of the larynx as a whole, while the patient phonates. Images and videos can be recorded and shown to the patient to inform them on the disease process and used for comparison in future consultations.20

Evaluation of the postcricoid area and upper oesophagus can be performed with a high-quality digital flexible nasopharyngolaryngoscope. Signs may include erythema, oedema and frothy gastric fluid contents at the upper oesophageal opening. Flexible transnaso-oesophagoscopy (TNO: performed without sedation in the ENT clinic or combined with other procedures in theatre) is rapidly spreading and highly valuable procedure in ENT clinics.21 This uses a longer and wider diameter scope with a channel for insufflation,
suction and instrumentation. With topical local anaesthetic, it is passed into the oesophagus down to the stomach, where retroflexion can be used to identify hiatus hernia. Common findings in reflux disease include oesophagitis, ulceration, strictures, webs or narrowing (Shatzki’s ring). Signs of eosinophilic oesophagitis (oesophageal asthma, causing dysphagia) can coexist with classical reflux (oedema, stricture, presence of rings known as trachealisation). Careful examination looking for gastric inlet patches, particularly in the proximal oesophagus is also key. It is important that ENT surgeons performing TNO have a close working relationship with their local gastroenterology department for support with diagnoses and joint management.

INVESTIGATIONS
Investigations for patients with LPR are usually limited to physical examination and flexible nasopharyngolaryngoscopy. However, there is a role for further investigation in chronic or severe cases or in patients with additional symptoms. Persistent dysphagia in people with other risk factors for cancer, for example age over 40, smokers, family history of cancer, warrants urgent referral for endoscopic examination of the upper digestive tract on a 2-week wait pathway.

In patients who have dysphagia, particularly upper oesophageal symptoms such as food ‘sticking’, choking sensations, regurgitation or tightness, and an oesophagastroduodenoscopy (OGD) has ruled out cancer, a barium swallow or videofluoroscopy (more detailed study of oral and pharyngeal phases of swallow) can be helpful. It is important to note that subtle strictures or webs can have a seemingly disproportionate impact on symptoms (see figure 5) and if these are suspected, direct inspection with oesophagoscopy is required.

In refractory, chronic or severe cases, referral to gastroenterology for pH, high resolution impedance manometry, Helicobacter pylori testing and OGD is indicated.

MANAGEMENT
Lifestyle advice
Patient education is vital for patients to make informed lifestyle choices and modifications. Avoiding common triggers such as caffeine, carbonated drinks, alcohol, spicy or high fat foods can alone be transformative. Triggers are patient specific and recommending symptom and dietary diaries can be useful in making links with triggers and symptoms. Smoking cessation or reduction is imperative and sources of assistance should be accessed where required. Adequate hydration, stress reduction and weight loss are also advised. Patient information leaflets can be a helpful adjunct in clinic as an aide memoir for patients to take home.
**Medical management**

The mainstay of medical therapy is with alginate-based medicines, such as Gaviscon Advance if throat symptoms alone, or with the addition of PPIs if related to GORD. The majority of patients referred to ENT clinics in secondary care for LPR will be experiencing moderate to severe ENT-related symptoms and/or have sequelae of the disease. ENT specialists meet patients at various points along their disease process with huge variation in previous management. For moderate to severe cases, the literature, up until recently, has advocated for a trial of PPI (Lansoprazole 30 mg two times per day, taken 30 min before meals) for 3 months, followed by review. However, O’Hara et al have questioned such liberal use of PPI’s without robust trial support. In addition, sodium alginate with potassium bicarbonate (Gaviscon Advance or equivalent, 10mls, 20 min after meals and before bedtime) can be trialled. Regular review is vital in order for doses to be reduced or PPIs stopped if there is no improvement. Refractory cases may need referral to gastroenterology for further investigation and potentially upper gastrointestinal (GI) intervention to help treat the reflux reaching the laryngopharynx.

In response, Watson et al completed a double blinded RCT (TOPPITS trial) looking into the effectiveness of PPIs for the treatment of throat symptoms and suspected LPR. Its comparison of Lansoprazole versus placebo did not show any significant difference in outcome and therefore has called into question conventional wisdom on how to manage these patients. Some criticisms of the trial have been raised, however. First, there was no gold standard investigation for LPR (24 hours pH impedance monitoring) and the scoring systems used such as the RSI and RFS (see above) are not specific for LPR alone. In addition, not all throat symptoms are caused by acid reflux. A patient without LPR may have a significant score and/or throat symptoms due to a variety of other pathologies and consequently included in the study. Furthermore, selection for the trial included patients with an RSI above 10, whereas ‘abnormal’ points along their disease process with huge variation in previous management. For moderate to severe cases, the literature, up until recently, has advocated for a trial of PPI (Lansoprazole 30 mg two times per day, taken 30 min before meals) for 3 months, followed by review. However, O’Hara et al have questioned such liberal use of PPI’s without robust trial support. In addition, sodium alginate with potassium bicarbonate (Gaviscon Advance or equivalent, 10mls, 20 min after meals and before bedtime) can be trialled. Regular review is vital in order for doses to be reduced or PPIs stopped if there is no improvement. Refractory cases may need referral to gastroenterology for further investigation and potentially upper gastrointestinal (GI) intervention to help treat the reflux reaching the laryngopharynx.

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**Surgical management**

Some patients with persistent reflux that fails drug therapy, may be referred for evaluation of surgical management, for example, patients with diagnosed hiatus hernia may benefit from fundoplication. Antireflux surgery (including various forms of fundoplication and devices such as Esophyx and LINX) for GORD presents alternatives and adjuncts to long-term antireflux medication, for those with refractory symptoms. There are stringent criteria for such surgery, outside the scope of this paper. Endoscopic techniques, such as Esophyx, may be performed by interventional upper GI physicians and are minimally invasive. However, laparoscopic surgery under upper GI surgeons (fundoplication, LINX and others) are thought to have better long-term effectiveness. These would be used following proof of classic GORD through both OGD and 24 hours pH-impedance testing, but their place in assisting extraesophageal symptoms alone, as with PPIs, is presently controversial. More trials are required.

There are, however, multiple procedures that can be performed to treat the sequelae and complications of chronic reflux.

**Oesophageal strictures**

Balloon dilation is the mainstay of surgical management for oesophageal strictures, webs and narrowing resulting in dysphagia. This can be carried out under general anaesthetic with rigid pharyngoscopy and oesophagoscopy followed by balloon dilatation and can also be carried out by GI physicians under local anaesthetic with or without sedation. However, delivering the balloons via TNO or flexible gastrosopes provides better views and control with less risk than with rigid oesophagoscopes and is increasingly replacing the latter. For small strictures, occasionally passing a rigid oesophagoscope through the upper oesophagus is sufficient in stretching the narrowed area. In specialist tertiary centres this can be performed trans-nasally with topical local anaesthetic and oesophagoscopy followed by balloon dilatation and can also be carried out by GI physicians under local anaesthetic with or without sedation. However, delivering the balloons via TNO or flexible gastrosopes provides better views and control with less risk than with rigid oesophagoscopes and is increasingly replacing the latter. For small strictures, occasionally passing a rigid oesophagoscope through the upper oesophagus is sufficient in stretching the narrowed area. In specialist tertiary centres this can be performed trans-nasally with topical local anaesthetic and oesophagoscopy followed by balloon dilatation and can also be carried out by GI physicians under local anaesthetic with or without sedation. However, delivering the balloons via TNO or flexible gastrosopes provides better views and control with less risk than with rigid oesophagoscopes and is increasingly replacing the latter. For small strictures, occasionally passing a rigid oesophagoscope through the upper oesophagus is sufficient in stretching the narrowed area. In specialist tertiary centres this can be performed trans-nasally with topical local anaesthetic and oesophagoscopy followed by balloon dilatation and can also be carried out by GI physicians under local anaesthetic with or without sedation. However, delivering the balloons via TNO or flexible gastrosopes provides better views and control with less risk than with rigid oesophagoscopes and is increasingly replacing the latter.

**Laryngeal granulomas**

Inflammatory granulomas or lesions are conservatively managed if they do not obstruct the airway. Maximal antireflux therapy is advised and speech and language therapy (SLT) is required to reduce secondary muscle tension. For refractory and symptomatic granulomata, botulinum toxin is sometimes
injected into the thyroarytenoid-lateral cricoarytenoid complex to avoid forceful adduction (and thus traumatic granuloma generation) of the vocal process. 29 If these methods fail, in-office laser (eg, Trublue, KTP) is possible. Otherwise, excision using microlaryngoscopy under general anaesthetic, using microlaryngeal instruments and/or laser may be used. Specimens are sent for histological analysis to confirm the diagnosis. Care needs to be taken to preserve the vibrating mucosal surfaces and superficial lamina propria of the vocal cords. Voice therapy postoperatively is a useful adjunct to improve voice quality and promotion of abduction of the vocal cords. 29

**Glottic webs, scarring and subglottic stenosis**

Chronic reflux has been associated with glottic scarring, particularly in the posterior glottis and interarytenoid area. Similarly, in severe cases, subglottic stenosis can occur. In these cases, a variety of techniques can be used under general anaesthetic with microlaryngoscopy. Cold steel, CO₂ laser, corticosteroid injections and balloon dilatation can all be used in conjunction. Consideration must be made to avoid the creation of new scar tissue and a balance must be struck when improving the airway versus improving voice. Occasionally splints may be used to prevent scarring of the glottis post-operatively and allow for healing. 28

**Multidisciplinary team**

There can be uncertainties and complexity in managing patients with suspected LPR, particularly when the diagnosis is not obvious. Working as part of a multidisciplinary team is crucial to ensure the correct investigations and management is carried out. For ENT specialists, working alongside SLT is imperative. Patients particularly struggling with voice symptoms or dysphagia may be referred for therapy and SLT therapists are trained in advising patients appropriately and providing support with promotion of abduction of vocal cord exercises, prevention of harsh glottic attacks, suppression of cough and throat clearing by sniffing and promotion of deep swallows with sips of water. For those with hypersensitivity in the absence of objective reflux, this is particularly helpful.

**CONCLUSION**

LPR is a common, if enigmatic, diagnosis in ENT clinics, either due to associated ENT-related symptoms or its complications. The mainstay of management includes patient education on lifestyle modification together with medical therapy with alginate-based medicines, with or without PPIs in patients with concurrent GORD or refractory symptoms. Planned review of medical therapy to assess effectiveness and severity of symptoms is important in order to assess the need for secondary care intervention and further investigation. For refractory and complex cases, an MDT approach is necessary with referral and further investigation by gastroenterology, GI physiologists and imaging. The role of endoscopic or laparoscopic antireflux procedures for extraoesophageal reflux symptoms is unclear and needs more trials. For both laryngeal and upper oesophageal complications, there are ENT procedures that can be effective. Procedures such as TNO and in-office laser/injection, can now be carried out under local anaesthetic in clinic, techniques available at an increasing number of ENT centres nationally and internationally.

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