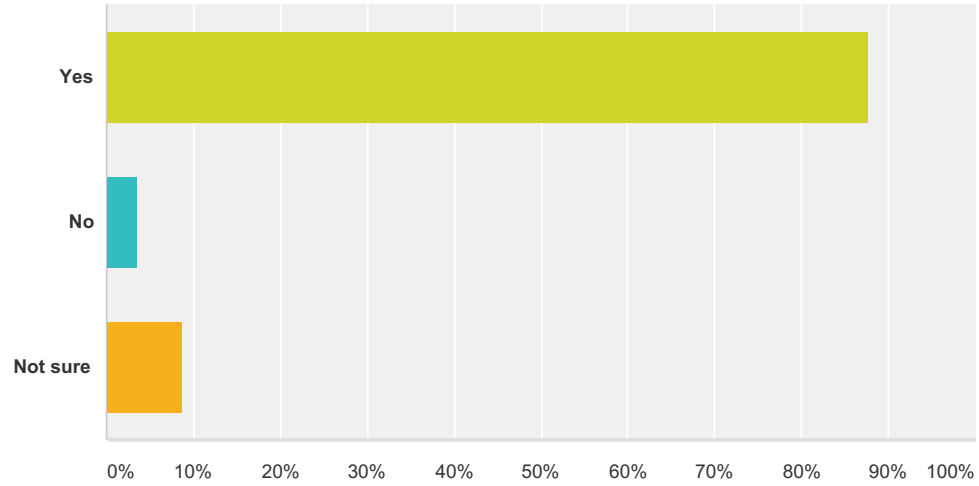


Q1 Do you understand why you were asked to provide a stool sample for calprotectin when you first saw your GP?

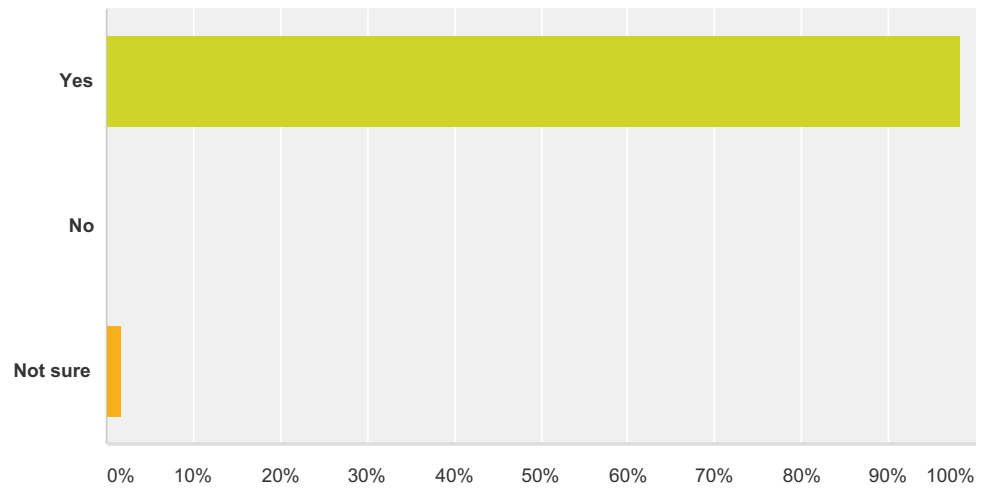
Answered: 57 Skipped: 0



Answer Choices	Responses
Yes	87.72% 50
No	3.51% 2
Not sure	8.77% 5
Total	57

Q2 Do you think it was acceptable to be asked to provide a stool sample?

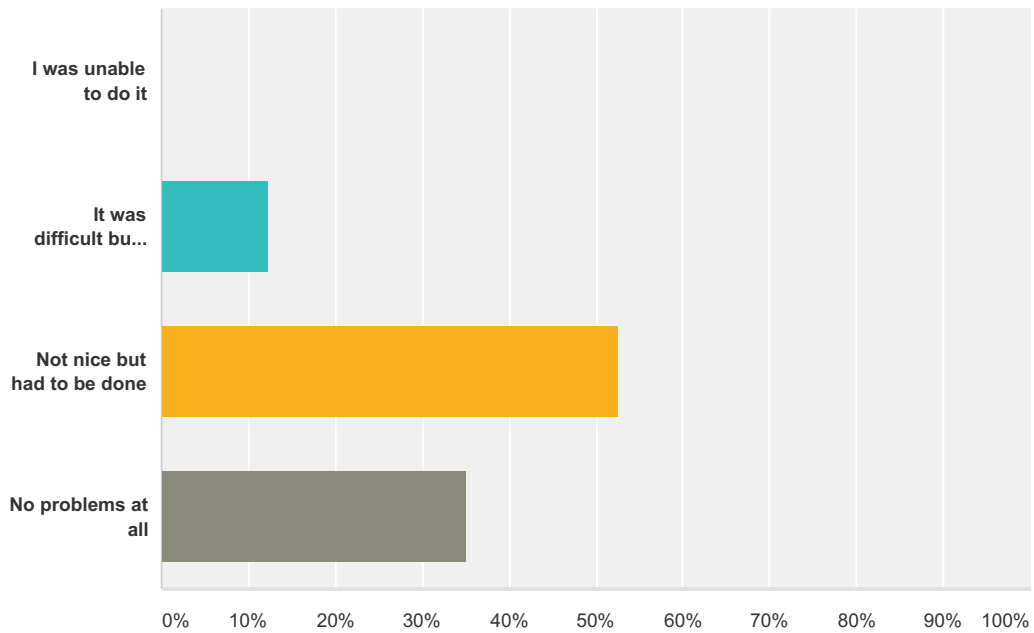
Answered: 57 Skipped: 0



Answer Choices	Responses	
Yes	98.25%	56
No	0.00%	0
Not sure	1.75%	1
Total		57

Q3 How did you cope in providing the stool sample?

Answered: 57 Skipped: 0

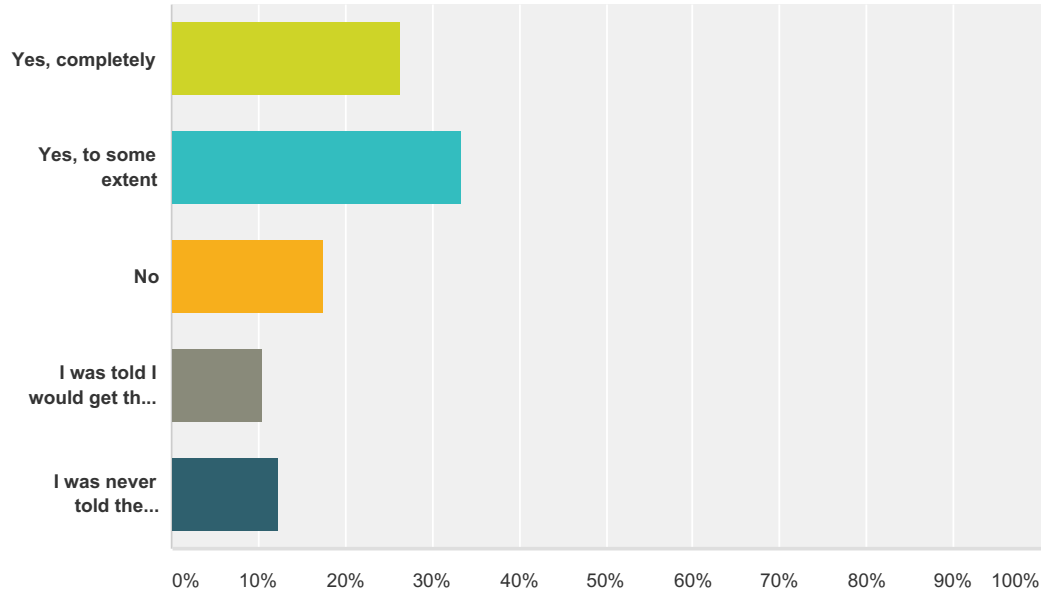


Answer Choices	Responses
I was unable to do it	0.00% 0
It was difficult but I managed it	12.28% 7
Not nice but had to be done	52.63% 30
No problems at all	35.09% 20
Total	57

#	Please provide any additional information you feel may be beneficial.	Date
1	The leaflet explaining how to collect the sample had helpful tips.	4/11/2017 1:36 AM
2	Advice from the GP on what to do and what not to do when taking the sample was useful.	4/6/2017 12:51 AM
3	Maybe to provide a bowl of some kind to collect sample, instead of just a sample pot.	3/9/2017 1:56 AM
4	A bowl to catch the faecal sample would have been easier.	2/21/2017 1:36 AM
5	Not told what I was being tested for by the GP- I had been on holiday and thought I had a bug! None of this was explained to me. I was told I had not got Eccliar Salmonella: and that I was fine! (I was still ill at this point- so not fine!).	2/21/2017 1:32 AM

Q4 Did someone at your GP practice explain the calprotectin result in a way you could understand?

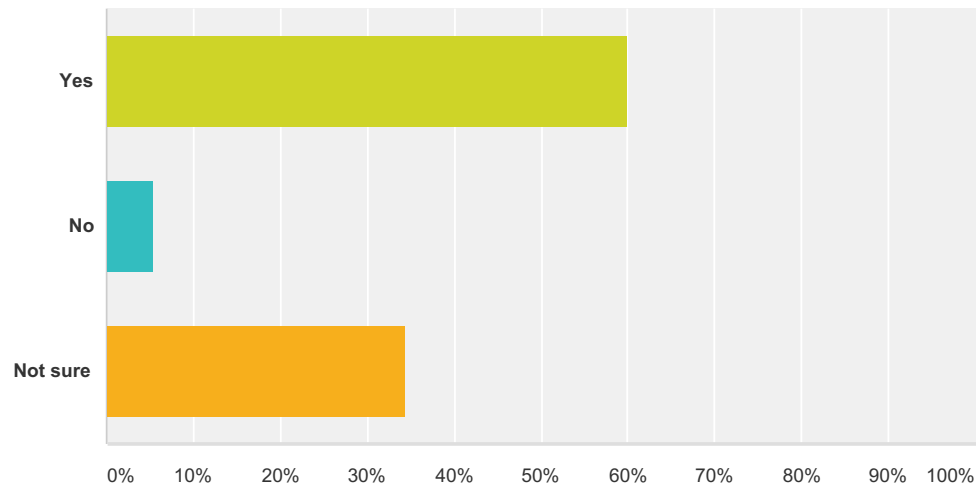
Answered: 57 Skipped: 0



Answer Choices	Responses
Yes, completely	26.32% 15
Yes, to some extent	33.33% 19
No	17.54% 10
I was told I would get the results at a later date	10.53% 6
I was never told the results	12.28% 7
Total	57

Q5 Did you feel confident that your doctor gave you the right diagnosis?

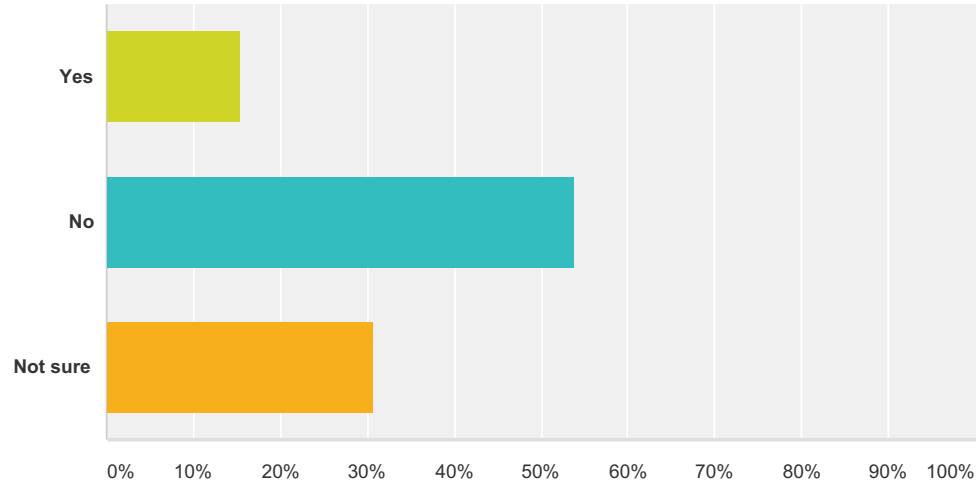
Answered: 55 Skipped: 2



Answer Choices	Responses
Yes	60.00% 33
No	5.45% 3
Not sure	34.55% 19
Total	55

Q6 Would you have preferred a different test, such as a colonoscopy (a tube with a camera to look at your bowel inserted through your back passage), or was the calprotectin test enough?

Answered: 52 Skipped: 5



Answer Choices	Responses	
Yes	15.38%	8
No	53.85%	28
Not sure	30.77%	16
Total		52

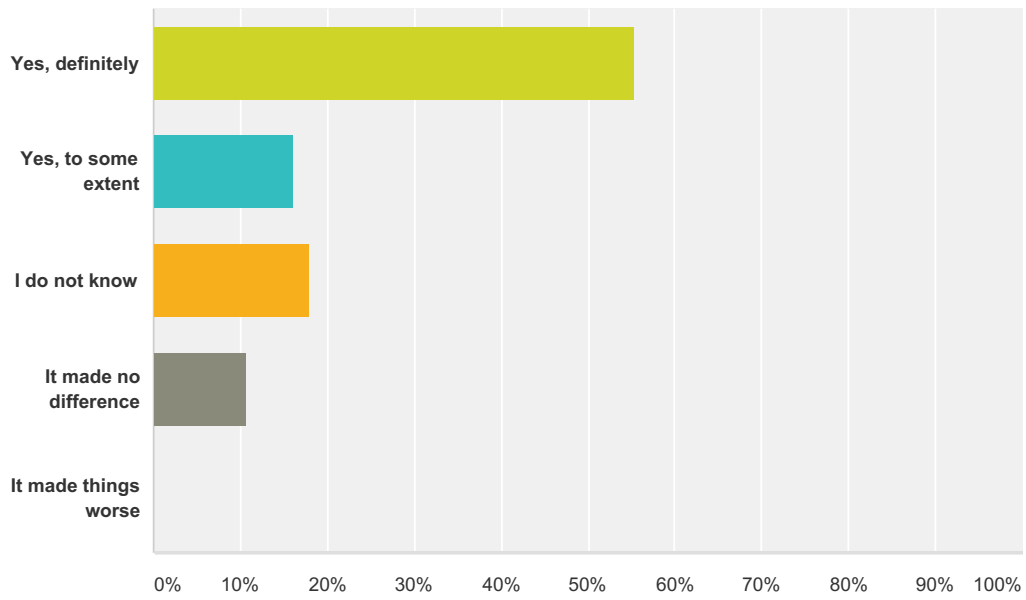
#	Any further comments:	Date
1	I am still suffering from lots of stomach/bowel problems. I am not entirely convinced that it is just IBS.	5/17/2017 1:54 AM
2	I have had 3 of 4 colonoscopies. Calprotectin test is far easier, but perhaps doesn't show as accurate a result.	4/25/2017 2:09 AM
3	(Wouldn't have preferred different test)	4/24/2017 2:18 AM
4	Required a colonoscopy eventually but calprotectin test may have meant I didn't need this.	4/21/2017 2:10 AM
5	Unfortunately I had to do the calprotectin test and go for a colonoscopy	4/20/2017 1:50 AM
6	A sample definitely better than a colonoscopy!	4/20/2017 1:48 AM
7	Did	4/20/2017 12:32 AM
8	It was enough	4/11/2017 1:36 AM
9	This question cannot be answered yes/no- it is 2 questions. A: No I wouldn't have preferred a different test. Yes, the calprotectin test was enough (Although I needed a colonoscopy).	4/10/2017 2:26 AM
10	I have been referred for a colonoscopy to rule out IBD.	4/7/2017 3:49 AM
11	Even though the calprotectin test came back clear, I'm still experiencing problems.	4/7/2017 3:36 AM
12	Test was enough to confirm it is nothing more serious than IBS.	4/7/2017 2:57 AM
13	Already had a colonoscopy 15 years ago, but have had bad flare ups every now and then.	4/7/2017 2:47 AM

Patient Experience Survey for Faecal Calprotectin

14	I had already had camera for investigation 6 months previous, and then was asked to have this redone. Much prefer the sample than camera.	3/9/2017 1:56 AM
15	My calprotectin test level was above normal but not high enough to cause concern in my GP. Still a small element of doubt as to whether the causes of my symptoms are serious or not.	3/2/2017 2:01 AM
16	The calprotectin is the right test.	3/2/2017 1:54 AM
17	Just told negative/normal. No diagnosis given, receptionist informed me of result. Not seen GP since.	2/27/2017 2:40 AM
18	If this test replaces a colonoscopy, then it is an excellent test.	2/27/2017 2:37 AM
19	The Calprotectin test is better than an colonoscopy. I have had a colonoscopy before, several years ago.	2/27/2017 2:22 AM
20	Had both done, but still go through all the same symptoms and pain everyday.	2/23/2017 6:27 AM
21	I was happy that the calprotectin test was enough. This question could be clearer, not sure if yes indicated preference for a different test or not.	2/22/2017 6:50 AM
22	Stool test was fine.	2/21/2017 1:54 AM
23	I would have preferred to also have a colonoscopy but I also understand that my symptoms were not "sufficient" for this.	2/21/2017 1:51 AM
24	I have had a colonoscopy done.	2/21/2017 1:47 AM
25	Don't like idea of colonoscopy. Refused it.	2/21/2017 1:41 AM
26	I had a colonoscopy afterwards.	2/21/2017 1:36 AM
27	My GP said I needed a colonoscopy which was a shock! I was not aware I had had this test! York Hospital said I would be put on a list to a group to decide if I needed a colonoscopy: This was very distressing when my GP said I needed one. Did I or didn't I? At this point I decided to go private to the Nuffield at York.	2/21/2017 1:32 AM

Q7 Do you think doing the calprotectin stool test was a good idea?

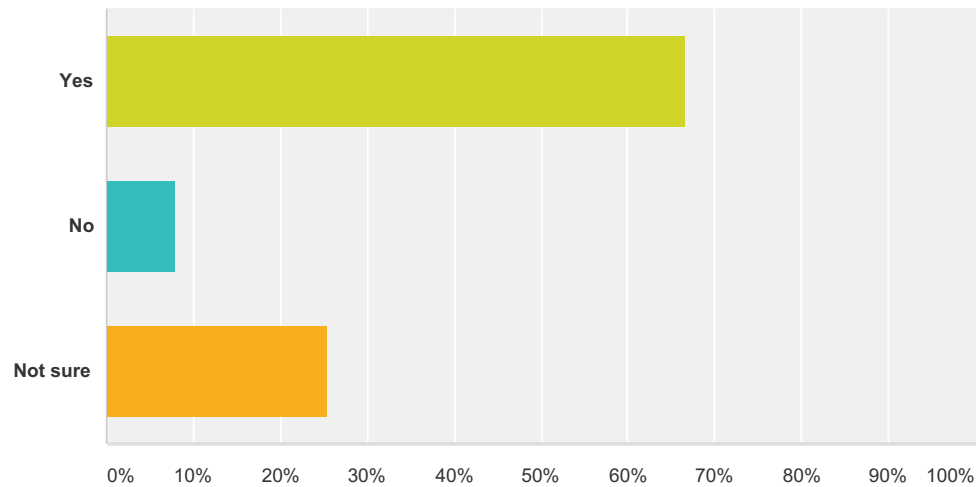
Answered: 56 Skipped: 1



Answer Choices	Responses	Count
Yes, definitely	55.36%	31
Yes, to some extent	16.07%	9
I do not know	17.86%	10
It made no difference	10.71%	6
It made things worse	0.00%	0
Total		56

Q8 Are you happy with the outcome of your care following the calprotectin test?

Answered: 51 Skipped: 6



Answer Choices	Responses	
Yes	66.67%	34
No	7.84%	4
Not sure	25.49%	13
Total		51

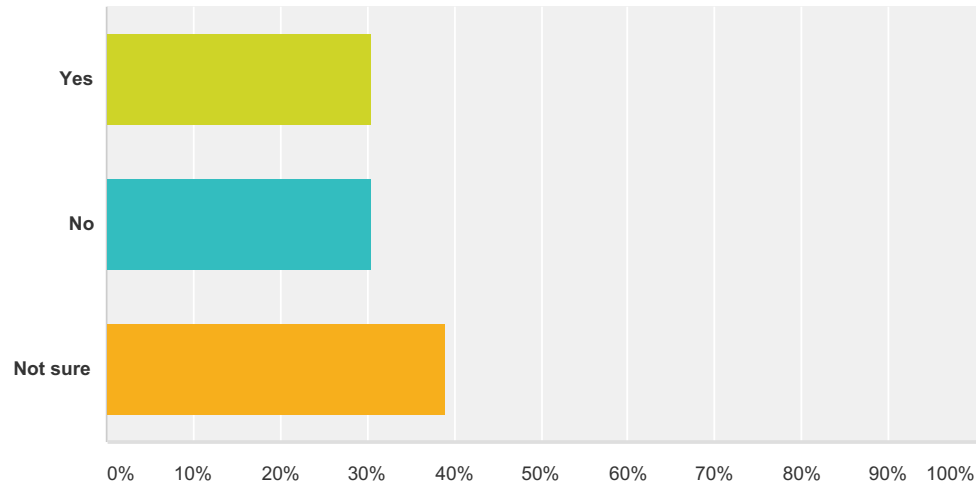
#	Please provide any additional information you feel may be beneficial.	Date
1	After 30 plus years I have been diagnosed with chronos. If they could have been diagnosed with a calprotectin test, why didn't I have one before? Some medical staff say a calprotectin is not important and some say it shows if you have an inflation of the bowel. I am confused.	4/25/2017 2:09 AM
2	I had the test done due to concern about my bowel movements alongside increased pain, particularly during my heavy periods. I was then diagnosed with fibroids and was told that this was the cause of my bowel symptoms. However after being referred to a gynaecologist, he completely dismissed the fibroids and said my pain was "relative to me" whatever that means, and said the fibroids were not a size to be causing a problem and gave no explanation about what could be causing pain and discomfort. I have since readup about fibroid embolization and all the symptoms match what I experience so am no further forward, and feel very dissatisfied with his treatment.	4/21/2017 2:18 AM
3	Referred to the gastroenterologist.	4/20/2017 1:50 AM
4	Took several months before being diagnosed	4/20/2017 12:32 AM
5	N/A	4/18/2017 2:19 AM
6	Given no care	4/12/2017 6:47 AM
7	Zero communication	4/11/2017 1:45 AM
8	1st test something wrong, and had to do it again but the consultant didn't know what she was talking about. Should have been a doctor giving the info.	4/10/2017 2:26 AM
9	So far it has been fairly good	4/7/2017 3:49 AM
10	I know now that it is nothing more serious and I can look into areas to help the IBS.	4/7/2017 2:57 AM
11	First result came out massively out of range so a bit worrying. Did second sample within 2 weeks which was fine.	4/7/2017 2:47 AM
12	Diagnosed with IBS due to certain foods.	3/21/2017 4:57 AM

Patient Experience Survey for Faecal Calprotectin

13	It has been beneficial for me as I was told what had been found, but also that it was easy to manage by having to repeat the test in 3 months so don't need to go back. Its an ongoing thing now with GP.	3/9/2017 1:56 AM
14	I still do not know what is wrong with me,	3/3/2017 1:32 AM
15	GP offered opportunity of another test in a month or so if symptoms persist. I may follow this up.	3/2/2017 2:01 AM
16	But I would liked to know results and what I was tested for.	2/27/2017 2:43 AM
17	N/A	2/27/2017 2:40 AM
18	Had a gastroscopy very soon after positive test, no sign of an appointment with consultant or dietician (coeliac disease) feel an appointment with dietician should be given after a positive diagnosis for coeliac.	2/27/2017 2:37 AM
19	Following a second test, the Calprotectin level had dropped. Although abnormal (130) still. I was referred to a specialist. A third test was done, the level was normal. No further treatment/tests required, no symptoms after referral. I was referred due to family (father) history of bowel cancer, hence GP wanted to be sure no problems.	2/27/2017 2:22 AM
20	I aint really heard anything back ready.	2/23/2017 6:27 AM
21	Not familiar with the evidence, sensitivity/specifity etc. Apparently I need to repeat the test.	2/22/2017 6:41 AM
22	Still waiting for further info etc from hospital etc.	2/21/2017 1:41 AM
23	Waiting to see doctor for results of biopsys taken at colonoscopy procedure.	2/21/2017 1:36 AM
24	I have had to telephone my GP today to ask if I had had this test, that should not be the case. If I have been sent to York for a colonoscopy then I should not bee sent to a panel who then say I didn't need it!! Very confusing and distressing in addition to being ill: Hence I have gone private. Please note: I believe and support the NHS but feel let down by this experience.	2/21/2017 1:32 AM

Q9 Was the calprotectin leaflet helpful?

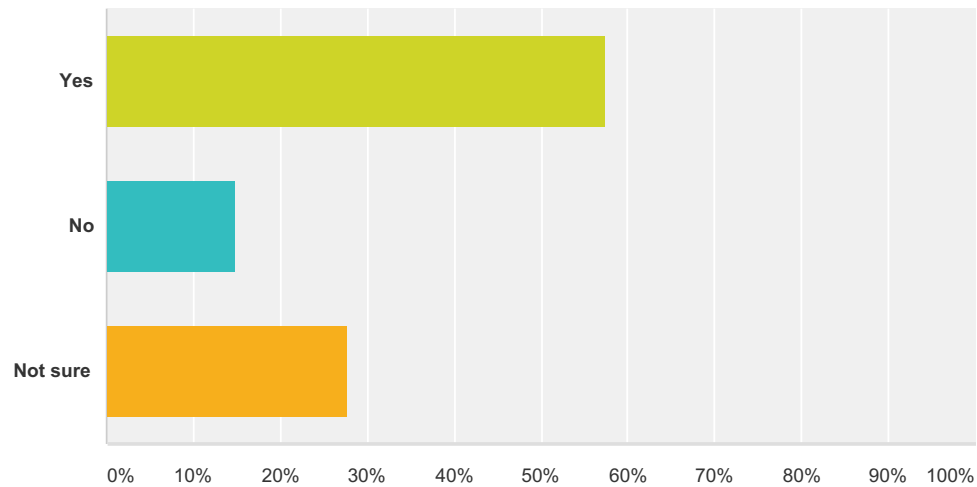
Answered: 46 Skipped: 11



Answer Choices	Responses
Yes	30.43% 14
No	30.43% 14
Not sure	39.13% 18
Total	46

Q10 Would more calprotectin information have been helpful?

Answered: 54 Skipped: 3



Answer Choices	Responses	
Yes	57.41%	31
No	14.81%	8
Not sure	27.78%	15
Total		54

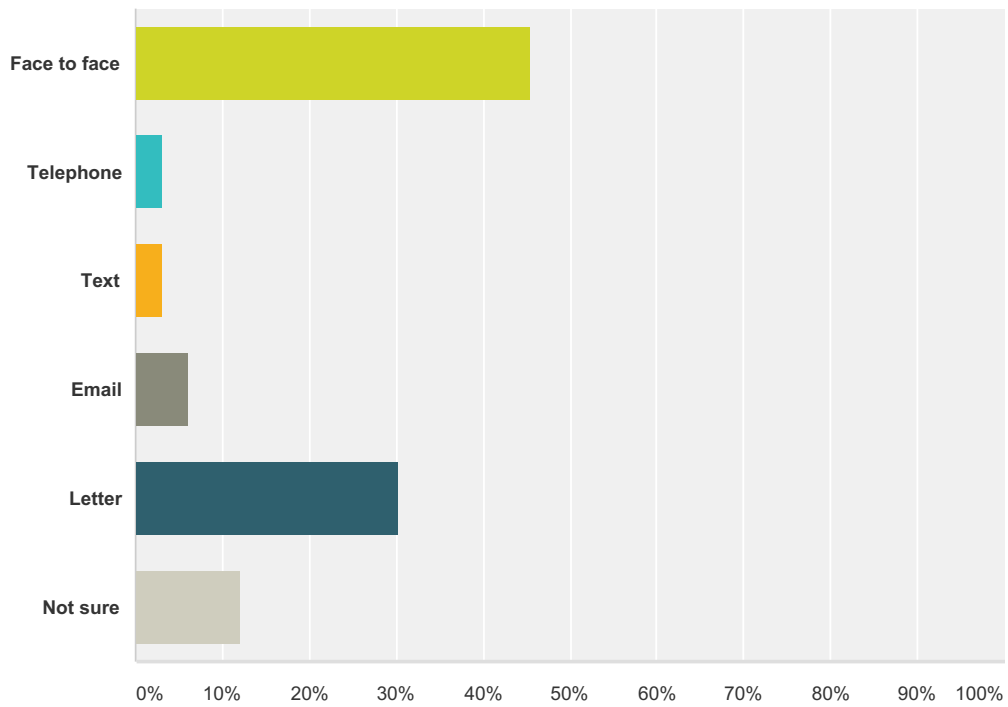
#	Do you have any final comments on how your care was managed in this instance and your experience as a patient?	Date
1	I think I didn't receive leaflet, but explained to me.	4/26/2017 2:15 AM
2	I didn't receive a leaflet	4/25/2017 2:09 AM
3	When I rang the hospital for review assessment, the person I spoke to couldn't calprotectin or explain what it means or the process/next steps. That is not good enough for patients who are worried about test results.	4/24/2017 2:18 AM
4	I didn't get leaflet. As mentioned, I am not further forward with what is causing pain and discomfort int his area, and feel very reluctant to revisit my GP.	4/21/2017 2:18 AM
5	Didn't receive a leaflet. Full and detailed information provided once consultant seen.	4/21/2017 2:10 AM
6	Did not get leaflet. I feel that the doctor is going to great lengths to get a diagnosis.	4/18/2017 2:19 AM
7	No care given. Still don't know results.	4/12/2017 6:47 AM
8	Didn't get leaflet	4/11/2017 1:38 AM
9	Don't recall receiving a specific leaflet other than how to collect sample. I knew I was being tested for IBS, I don't remember being told the outcome of this test. I was told I had low iron levels and received good care generally.	4/11/2017 1:36 AM
10	Didn't receive leaflet.	4/10/2017 2:28 AM
11	No leaflet	4/10/2017 2:26 AM
12	I did not receive a leaflet from the GP about the test, and instead looked it up online.	4/7/2017 3:49 AM
13	Didn't receive leaflet.	4/7/2017 2:57 AM
14	Did not receive leaflet.	4/7/2017 2:47 AM

Patient Experience Survey for Faecal Calprotectin

15	I am not sure that anymore information was needed but perhaps clarification by the GP as to what the information meant in relation to my circumstances. There are some questions I wished I had asked so that I was clearer in what the results were showing.	4/6/2017 12:51 AM
16	Didn't receive leaflet.	3/21/2017 2:45 AM
17	What is a calprotectin leaflet? Don't think I got one?	3/21/2017 2:43 AM
18	Didn't receive leaflet. Information and more discussion would be useful, I was just asked to provide a stool sample. I have found this an ideal way of testing though, and I have eventually been told I do have IBS.	3/9/2017 1:56 AM
19	I never received a leaflet.	3/3/2017 1:32 AM
20	Did not get leaflet. Saw a nurse, she was very helpful and understanding but I feel I should have had a follow up appointment with GP to discuss results.	2/27/2017 2:43 AM
21	Can't remember getting one, looked on internet.	2/27/2017 2:40 AM
22	I didn't receive an information leaflet.	2/27/2017 2:37 AM
23	Note: I was not given a calprotectin leaflet. I looked it up on Google.	2/27/2017 2:22 AM
24	Good, just would like to know the outcome properly and receive the results.	2/23/2017 6:27 AM
25	Never received any leaflet.	2/22/2017 6:45 AM
26	Tests showed inflammation of bowel, but not able to determine celiac from this test.	2/21/2017 1:57 AM
27	I think my GP took my care seriously and I had a series of tests, not just the calprotectin test. My experience has been positive.	2/21/2017 1:51 AM
28	Never saw a leaflet about it, only info was what doctor told me face to face.	2/21/2017 1:41 AM
29	One sample not enough for examination.	2/21/2017 1:38 AM
30	I want to know what tests and why etc that I have been given. I want to know what the results were. I was told all the tests were normal, hence the shock at a colonoscopy! I am now even more upset that I did not know any of this until this survey arrived today.	2/21/2017 1:32 AM

Q11 How would you prefer to receive information?

Answered: 33 Skipped: 24



Answer Choices	Responses	
Face to face	45.45%	15
Telephone	3.03%	1
Text	3.03%	1
Email	6.06%	2
Letter	30.30%	10
Not sure	12.12%	4
Total		33

#	Any further comments:	Date
1	Text or letter	5/23/2017 12:53 AM
2	Face to face or letter	5/17/2017 1:54 AM
3	All selected	4/26/2017 2:15 AM
4	Face to face and letter ticked Face to face gives better explanation A letter to refer to give accurate information	4/21/2017 2:10 AM
5	Telephone, text or letter	4/20/2017 1:48 AM
6	Face to face, text and letter ticked. face to face. But if written to can digest a bit easier.	4/20/2017 12:32 AM
7	Face to face, telephone or letter	4/13/2017 3:32 AM
8	Telephone or letter	4/12/2017 6:47 AM

Patient Experience Survey for Faecal Calprotectin

9	All selected. Any communication preferred to none.	4/11/2017 1:45 AM
10	Face to face or telephone	4/11/2017 1:38 AM
11	I struggle to call GP surgery for the results between 1-2 because of work, so possibly a text/email might work better for me.	4/11/2017 1:36 AM
12	Face to face/telephone/email	4/10/2017 2:28 AM
13	Face to face or email.	4/7/2017 2:59 AM
14	No preference really	4/7/2017 2:44 AM
15	Face to face or letter	3/21/2017 2:43 AM
16	All of the above. A step forward for testing for IBS after years of suffering a quick easily done test rules or confirm without need for cameras etc.	3/9/2017 1:56 AM
17	Face to face and telephone	3/8/2017 2:16 AM
18	Face to face, telephone, email or letter.	2/27/2017 2:40 AM
19	A useful diagnostic test. As my specialist pointed out, full patient history symptoms very important as well as a figure for this test as a guide to diagnose + treatment if required.	2/27/2017 2:22 AM
20	Please help. Its horrible not knowing. A. Firth	2/23/2017 6:27 AM
21	Depends on nature of the information. Telephone is usually fine.	2/22/2017 6:50 AM
22	Face to face or telephone.	2/21/2017 1:57 AM
23	Face to face or telephone	2/21/2017 1:51 AM
24	Face to face, telephone or letter.	2/21/2017 1:47 AM
25	Face to face, telephone or letter.	2/21/2017 1:41 AM
26	And/or email.	2/21/2017 1:38 AM
27	Did not receive calprotectin leaflet.	2/21/2017 1:36 AM
28	Did not receive calprotectin leaflet.	2/21/2017 1:34 AM
29	I hope this helps improve the situation for others: I think I also understand why I was sent to York by the test I did not know I had, came back normal? Normal to me means ok which was obviously not the case! Please note: Thank you. I did not agree to this questionnaire, but I am glad it came my way so I could let you know the above.	2/21/2017 1:32 AM