APPENDIX 1

Pilot Study Questionnaire

Patient Questionnaire

- Q1) Overall, how satisfied are you with your care today? 1(not satisfied)---10(extremely satisfied)
- Q2) Was this experience better than you expected, or worse?
- Q3) Are you happy with the decision the doctors made? (admit/discharge/return for review)
- Q4) Do you think you could have been seen quicker, if so how?
- Q5) Have you any other suggestions of how we could have made your care better?

Surgical Staff Questionnaire

Staff Nurse/ SNP/ Charge Nurse/ ED SpR/ ED Cons/ ED Nurse/ FY1 /FY2 Other	?/ SpR/ Cons Surg /
Q1) Are you aware of the new HOT Clinic for emergency surgical patients and a Consultant attached to PAA/SOU/ED from 1-5pm Mon-Fri?	Y/N
Q2) Do you feel that this has improved management of emergency patients? Y/N	
Q3) Any other comments	